

CHART YOUR COURSE
*** TO PROFITS ***

Thriving in Chaos: The 5 Roles of Everyday Agile Leaders

Mike Richardson
CRACKING THE AGILITY CODE

Top Producer
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***"It's not the strongest who survive [and thrive].
Nor the most intelligent. It's the most
adaptable to change [agile]"***

(Charles Darwin)




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CHAOS




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CHAOS

G
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CHAOS G I L JOURNEY ORIENTATION





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Volatility
Uncertainty
Complexity
Ambiguity

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"There was a love affair with the status quo even after the quo had lost its status"
(Howard Stringer)

Status Quo Slow Flow!

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Apple

Bust to Boom



BlackBerry

Boom to Bust

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CHAOS



**G
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L**

"One way of looking at this might be that for 42 years, I've been making small, regular deposits in this bank account of experience, education, and training. And on January 15th, the balance was sufficient that I could make a very large withdrawal."
(Chesley "Sully" Sullenberger)

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Disorganized

CHAOS

Organized



G
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"One way of looking at this might be that for 42 years, I've been making small, regular deposits in this bank account of experience, education, and training. And on January 15th, the balance was sufficient that I could make a very large withdrawal."
(Chesley "Sully" Sullenberger)

Macro

JOURNEY


ORIENTATION

Micro

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Finding the Agile Middle

AND

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Observe
Act
Orient
Decide

OODA Loop
Colonel John Boyd,
USAF

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Disorganized

CHAOS

Coach

**G
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Organized

Macro

JOURNEY

Architect

Orientation

Micro




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CHAOS


Coach

Disorganized

Organized

“Mulally’s serial success also proves that his unique approach to management—the weekly meetings, devotion to data, and emphasis on working together— is portable”.

(Bryce Hoffman, 2012, “American Icon – Alan Mulally and the Fight to save Ford Motor Company”)



JOURNEY ORIENTATION

Architect

Macro

Micro





CHART YOUR COURSE
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CHAOS

Coach

Disorganized

Organized

TRIAGE

Facilitator

Partial

Full

I

L

JOURNEY ORIENTATION

Architect

Macro

Micro




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Partial **TRIAGE** **Full**

Facilitator

... an acute form of time management, priority management, resource management, focus management, attention management, frankly everything management, in a real-time unfolding, high-stakes journey of a situation




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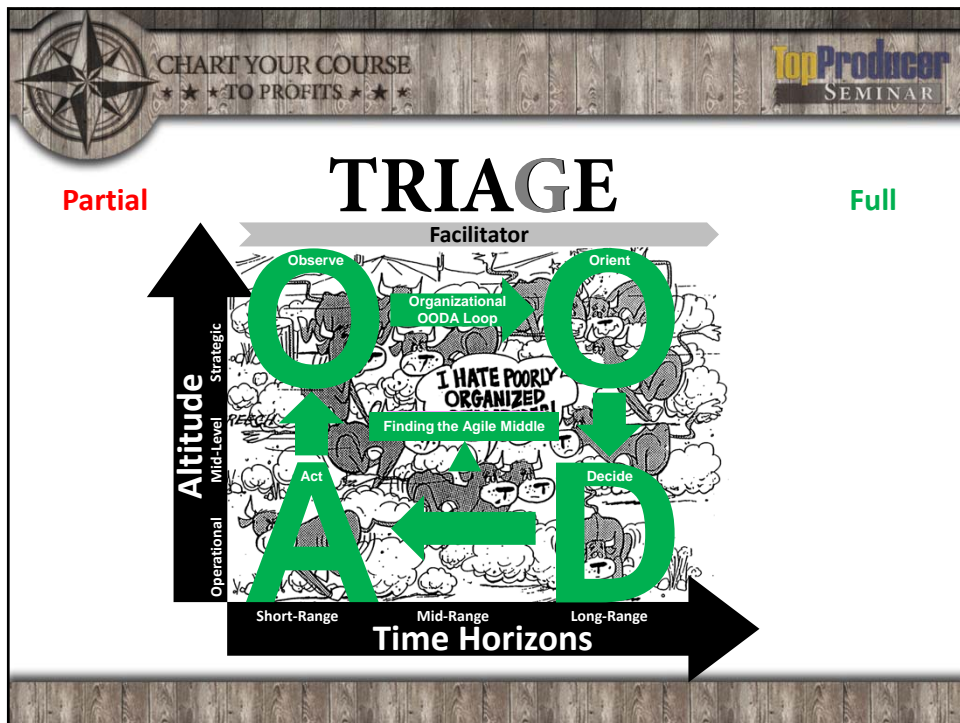
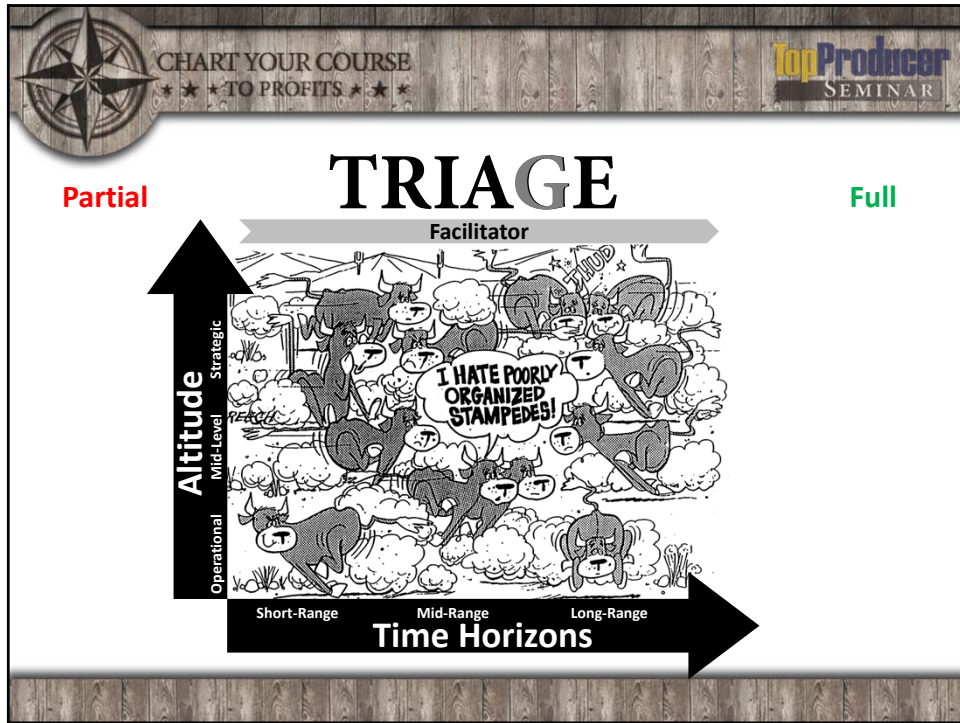
Partial **TRIAGE** **Full**

Facilitator

... an acute form of time management, priority management, resource management, focus management, attention management, frankly everything management, in a real-time unfolding, high-stakes journey of a situation

Altitude
Operational
Mid-Level
Strategic

Time Horizons
Short-Range
Mid-Range
Long-Range



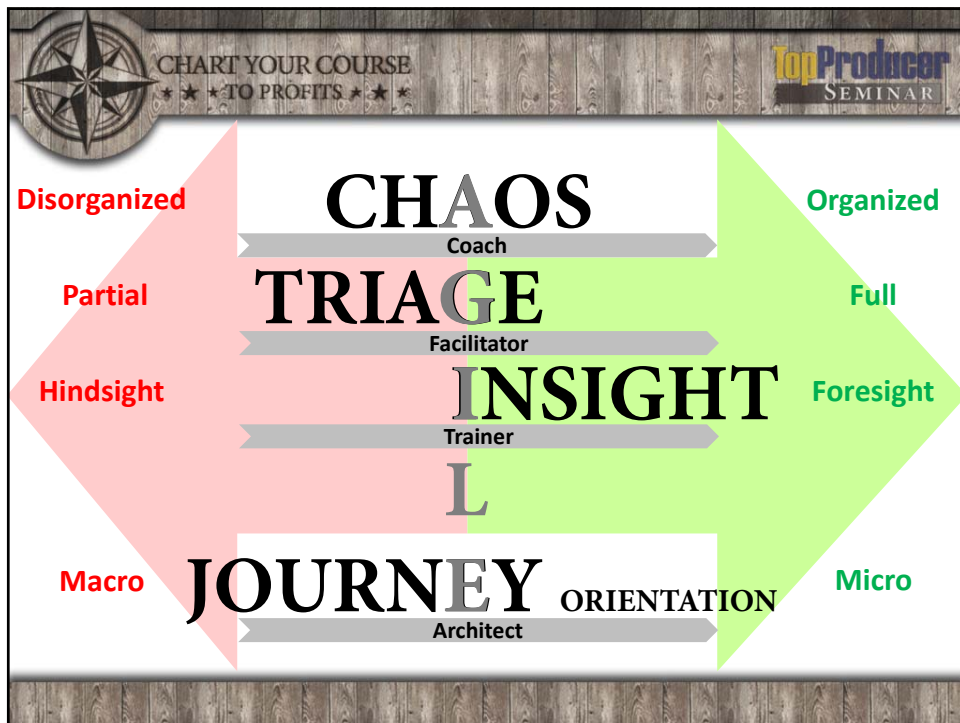
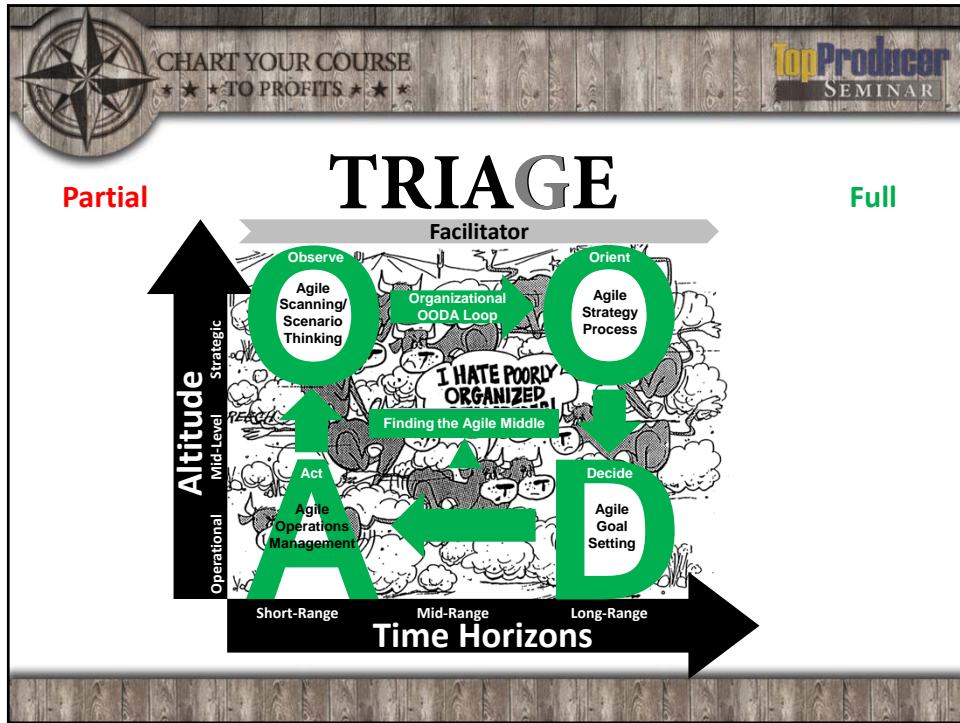


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Hindsight **INSIGHT** Foresight
Trainer



“Those of us who have looked to the self-interest of lending institutions to protect shareholders’ equity, myself included, are in a state of shocked disbelief.”
(Alan Greenspan)

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“Times of growth are beset with difficulties. But these difficulties arise from the profusion of all that is struggling to attain form. Everything is in motion. Therefore, if one perseveres, there is great prospect of success”
(I Ching)




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“Any competent person is capable of bearing problems in mind until they yield their secrets; what not everybody possesses is the requisite will, passion, or insane obsession that will let them hold the problem long enough or fiercely enough”.

(Ken Wilber)




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Disorganized	CHAOS Coach	Organized
Partial	TRIAGE Facilitator	Full
Hindsight	INSIGHT Trainer	Foresight
Accident	LUCK Consultant	Design
Macro	JOURNEY ORIENTATION Architect	Micro

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Accident

LUCK

Consultant

Design



“The explosion and fire aboard the Deepwater Horizon and the resulting oil spill in the Gulf of Mexico never should have happened. We and the entire industry will learn from this terrible event and emerge from it stronger, smarter and safer”
(Tony Hayward)

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Accident


LUCK

Consultant

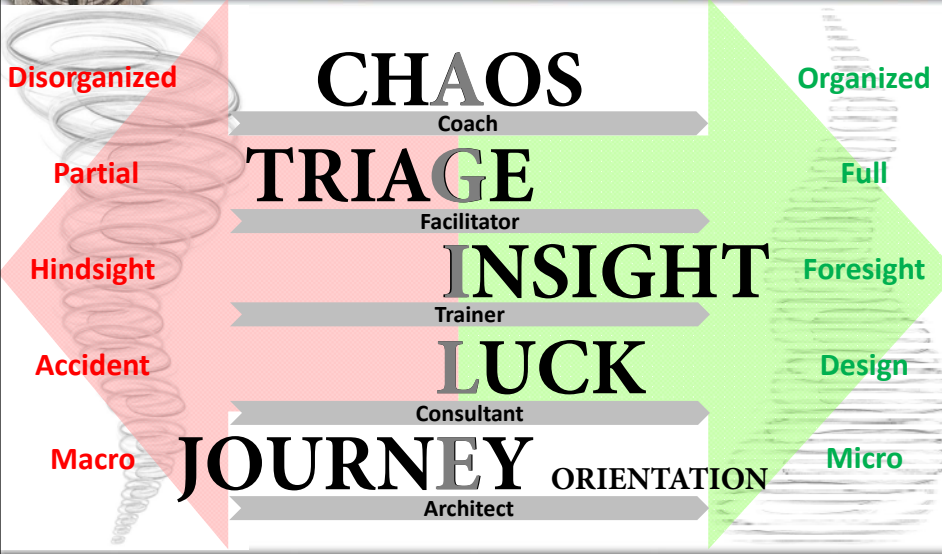

Design



“Quite frankly, I fear the pace at which we have grown may have been too quick. I would like to point out here that Toyota’s priority has traditionally been the following: first, safety; second, quality; and third, volume. These priorities became confused”
(Akio Toyoda)



AGILE is the new LEAN!



Disorganized **CHAOS** **Organized**
Coach

Partial **TRIAGE** **Full**
Facilitator

Hindsight **INSIGHT** **Foresight**
Trainer

Accident **LUCK** **Design**
Consultant

Macro **JOURNEY** **ORIENTATION** **Micro**
Architect

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CHAOS
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JOURNEY ORIENTATION
Architect

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“Fasten your seat belts. The turbulence has scarcely begun. With accelerating speed, we’ve transcended boundary after boundary of diversity and complexity. The past is ever less predictive; the future is less predictable and the present scarcely exists at all”

(Dee Hock, 1999, “The Birth of the Cha-ordic Age”)




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**“If you never, ever quit
(with the right agility)
success is inevitable”**





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Becoming Students of Agility!

<p><u>The A to Z of Agility</u></p> <ul style="list-style-type: none"> • Agility is King! • Become students of Agility • C2C (Conversation-Flow to Cash-Flow) • Diagnosis & Treatment • Everyday Agile Leadership • Future-Proofed & Recession-Ready? ... • Power of Peer Groups ... • Zen-Like Agile Presence/Engagement/Confidence 	<p><u>The 1-16 of Agility</u></p> <ul style="list-style-type: none"> • 1 Competitive Advantage • 2 Camps • 3 Dimensions • 4 Characters • 5 Roles • 6 Steps ... • 16 Members 	<p><u>The Agility 360</u></p> <p>A Self Assessment against 15 Drivers of Agility</p>
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